

Syllabus

Addition by Head of Course Genevieve Navisotschnig

Course Title	Working in Multicultural Teams
Head of Course	Genevieve Navisotschnig
Study Programme / LV-number	International Office / IOSS25WIMT
Semester / academic year, in which the course is held	SS Semester / STJ 2025
ECTS / SWS / LV-units	2 ECTS / 8 EH
	Presence
LV-Type	ILV
Prerequisites	None
Language of instruction	English
Moodle Course-ID (SPA) / MS Teams	MS Teams

Examination character / Grading scale / Thresholds

1 = excellent, 2 = very good, 3 = good, 4 = satisfactory, 5 = not achieved

Exam procedure, assessment criteria and weighting of the examination performance

25% attendance; 25% classwork tasks; 25% presentation; 25% assignments

Examination dates, deadlines and repetition options

Positive grade in all four assessment areas (attendance, classwork, presentation, assignments)

Attendance requirements and information on compensatory work

75% attendance required

Course Content

This interactive course focusses on improving essential global soft skills for the workplace and personal life. It provides a space in which to increase intercultural awareness and broaden perspectives through discussion, collaboration and input. Topics surround adaptability, curiosity, ethnocentricity, conflict, cultural concepts - time and space - decision making processes, communication styles, identity, diversity and company culture. Multiple cultural backgrounds in this classroom brings rich diversity in existing experience and knowledge to share and build on.

Learning outcomes

The course aims to **develop** the following essential soft skills:

intercultural awareness; adaption; valuing other perspectives; empathy and cultural sensitivities; cross-cultural communication skills; mindfulness of assumptions, biases & stereotyping; critical thinking; evaluate and apply theoretical concepts; analytical lens for critical incidences of cultural differences; multi-cultural team collaboration; ability to reflect on personal learning and development

Recommended Literature / educational resources: Critical Incidents/Case Studies; Audio visual clips

Examination Regulations § 8 Section 1: "General information concerning exams is provided by the respective degree programme. The specific exam modalities (contents, methods, assessment criteria and assessment standards, exam/submission deadlines) and the retake possibilities per course are to be announced to the students

at the beginning of each course - usually by means of a syllabus (see FHG § 13 Section 4 idgF.)."

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